

# WESTSIDE PEDIATRICS



Information Sheet (please complete all sections)

Today's Date \_\_\_/\_\_\_/\_\_\_

PATIENT'S NAME \_\_\_\_\_ DOB \_\_\_/\_\_\_/\_\_\_  Male  Female  
ADDRESS \_\_\_\_\_ APT \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
HOME PHONE (\_\_\_\_) \_\_\_\_\_ PLACE of BIRTH \_\_\_\_\_  
SIBLINGS & AGES \_\_\_\_\_

## PARENT INFORMATION

Parent Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Employer: \_\_\_\_\_

Parent Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Employer: \_\_\_\_\_

Emergency Contact (other than parent): Name: \_\_\_\_\_  
Relationship: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

## INSURANCE INFORMATION

Primary Policy Holder: \_\_\_\_\_ D.O.B: \_\_\_/\_\_\_/\_\_\_ Relationship: \_\_\_\_\_  
Social Security Number: \_\_\_\_\_ Insurance Co. Name: \_\_\_\_\_  
Insurance Co. Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Policy Number: \_\_\_\_\_ Group Number: \_\_\_\_\_  
Co-pay Amount \$ \_\_\_\_\_ Policy Effective Date \_\_\_/\_\_\_/\_\_\_

## RESPONSIBLE PARTY/BILLING INFORMATION

Responsible Party Name \_\_\_\_\_ Relationship to Patient \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

***We do not bill secondary insurance companies or insurance companies that we do not participate with.***

## PHARMACY INFORMATION

Name: \_\_\_\_\_ Address: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

### Assignments of Benefits

I, the undersigned, request that payment of all insurance benefits payable for medical services provided, be made directly to the physicians of Westside Pediatrics P.C. In addition, I authorize the release of any medical information, as permitted by the law necessary to process a health insurance claim form.

Parent/Guardian

Sign \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

### Beneficiary Agreement

I do hereby acknowledge that I was informed that in the event that my health care insurance plan denies payment for services received at Westside Pediatric P.C. I agree to be personally responsible for the payment of these services. It is therefore my responsibility to contact my insurance carrier to confirm the coverage provisions.

Parent/Guardian

Sign \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Please be advised that there is a **24 hour cancellation policy**.

I understand that failure to adhere to this policy may result in a \$75 missed appointment fee for well visits and \$50 for all others.

Initial \_\_\_\_\_

# WESTSIDE PEDIATRICS



## ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

As Required by the Privacy Regulations Created as a Result of the Health Insurance  
Portability and Accountability Act of 1996 (HIPAA)

PATIENT NAME: \_\_\_\_\_ PATIENT DOB: \_\_\_\_\_

I hereby acknowledge that I was provided a copy of Westside Pediatrics' Notice of Privacy Practices have been advised that a full copy of this office's HIPAA Compliance Manual is available upon request. I understand that I have the right to refuse to sign this acknowledgement if I so choose.

## COMMUNICATION AUTHORIZATION REQUEST AND PATIENT RECORD OF DISCLOSURES

I wish to be contacted in the following manner regarding my child/children (*please check all that apply*)

Home Telephone: \_\_\_\_\_

OK to leave a message with call back number

DO NOT leave a message

Work Telephone: \_\_\_\_\_

OK to leave a message with call back number

DO NOT leave a message

Written Communications

OK to mail to my home

OK to fax to (home only) \_\_\_\_\_

OK to email to this address \_\_\_\_\_

The Privacy Rule generally requires healthcare providers to take reasonable steps to limit the use or disclosure of, and requests for PHI to the minimum necessary to accomplish the intended purpose. These provisions do not apply to uses or disclosures made pursuant to an authorization request by the individual. Healthcare entities must keep records of PHI disclosure.

\_\_\_\_\_  
Signature of Patient or Legal Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of Patient's Representative (if applicable)

\_\_\_\_\_  
Relationship to Patient

----- **FOR OFFICE USE ONLY** -----

If acknowledgment of receipt of the Notice of Privacy Practices is not obtained from the patient or the patient's representative, please explain your efforts to obtain acknowledgment and the reason you could not obtain it:

\_\_\_\_\_  
\_\_\_\_\_

## FINANCIAL POLICY

We are doing everything possible to hold down the cost of medical care. You can help a great deal by eliminating the need for us to bill you. The following is a summary of our payment policy.

### **ALL PAYMENT IS EXPECTED AT THE TIME OF SERVICE**

Payment is required at the time services are rendered unless other arrangements have been made in advance. This includes applicable coinsurance and co-payments for participating insurance companies. Westside Pediatrics P.C. accepts cash, personal check (in-state only), American Express, VISA and MasterCard.

There is a service charge of \$50.00 for returned checks. Patients with an outstanding balance of 60 days overdue must make arrangements for payment prior to scheduling appointments.

### **INSURANCE**

We currently participate with **Aetna, Cigna, Oxford, Empire BCBS, Oscar and United Healthcare.** You are expected to pay your deductible and co-payments at the time of service. If we have not received payment from your insurance company within 45 days of the date of service, you will be expected to pay the balance in full. You are responsible for all charges.

We do not bill secondary insurance companies or insurance companies we do not participate with and/or not accept assignment from.

Your time of service receipt includes all information necessary for submitting claims to your insurance company. If you need assistance or have questions, please contact the Billing Office between 8:30 a.m. and 5:00 p.m., Monday through Friday at 866-371-6118 (PedsOne Billing).

### **REFUNDS**

Overpayments will be refunded upon written request to the responsible party within 30 days.

### **MANAGED CARE**

If you are enrolled in a managed care insurance plan (i.e., HMO), you must receive a referral from our office before seeing a specialist. **NO** retroactive referrals will be given.

### **MISSED APPOINTMENTS/LATE CANCELLATIONS**

Broken appointments represent a cost to us, to you and to other patients who could have been seen in the time set aside for you. Cancellations are requested 24 hours prior to the appointment. We reserve the right to charge for missed or late canceled appointments. Excessive abuse of scheduled appointments may result in discharge from the practice.

I have read and understand the Westside Pediatrics P.C. Financial Policy. I agree to assign insurance benefits to the Westside Pediatrics P.C. practice whenever necessary. I also agree that if it becomes necessary to forward my account to a collection agency, in addition to the amount owed, I also will be responsible for the 30% charged by the collection agency for costs of collections.

Signature of insured or authorized representative: \_\_\_\_\_  
Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

☺ Please remember, it is your responsibility to have an understanding of the benefits your insurance company offers.